Black Friday Lineshare Promotion 2026

Terms & Conditions

Valid 10 November 2026 – 1 December 2026 (inclusive), or while stocks last

1. Promotion Overview

The Vonex Black Friday Lineshare Promotion 2026 ("Promotion") commences on 9 November 2026 and continues until 1 December 2026 (inclusive), or while stocks last, unless withdrawn earlier by Vonex.

Vonex may extend, vary or withdraw the Promotion at its discretion, subject to applicable law.

2. Eligible Customers

This Promotion is available to new and existing Vonex business customers purchasing a new eligible Lineshare service.

The Promotion does not apply to recontracts or plan changes to existing Lineshare services.

3. Eligible Services

This Promotion applies to new Vonex Lineshare services ordered and accepted by Vonex during the Promotion Period.

3.1 Eligible Lineshare Plans

Eligible plans include Lineshare 2, 4, 8, 12, 20, 30, 40 and 50, as well as eligible Lineshare services with more than 50 lines at the approval of Vonex. The Promotion is available on any available contract term, including 1-month contracts.

3.2 Service Exclusions

- ➔ Recontracts or plan changes to existing Lineshare services
- ➔ Other Vonex plans or products
- ➔ Standalone hardware purchases not associated with a new eligible Lineshare service

4. Eligibility Conditions

Eligible orders must be received and accepted by Vonex during the Promotion Period. Eligibility is subject to service availability, handset stock and standard Vonex ordering requirements.

5. Promotion Mechanics

Eligible customers receive one (1) free Grandstream GRP2613 handset (RRP $140 excl. GST) for every two (2) Lineshare lines purchased, up to a maximum of 25 free handsets per eligible service, regardless of the number of lines purchased.

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Level 6, 303 Coronation Drive, Milton QLD 4064

Plan Name	Free Handsets
Lineshare 2	1
Lineshare 4	2
Lineshare 8	4
Lineshare 12	6
Lineshare 20	10
Lineshare 30	15
Lineshare 40	20
Lineshare 50	25
More than 50 Lines	Please contact Vonex

The Promotion applies exclusively to the Grandstream GRP2613 handset. No alternative models or substitutions are available. The offer is available while stocks last; no rainchecks will be provided.

Additional handsets or variations beyond the promotional entitlement may incur standard hardware charges. Standard shipping rates and hardware ordering processes apply. Products and quantities are subject to availability at the time of ordering.

6. Service Conditions

All standard Vonex Lineshare Terms and Conditions apply. Customers may select any available contract term.

For service inclusions, exclusions and applicable charges, refer to the relevant Critical Information Summary (CIS) at www.vonex.com.au.

7. Cancellations and Hardware Returns

Where a customer selects a 1-month contract and cancels their eligible Lineshare service before 1 January 2027, the customer must return all promotional handsets and associated power supplies (where applicable) at their own expense.

All required equipment must be returned within 14 days of cancellation. If the customer fails to return the required equipment within this period, Vonex may charge the replacement cost of unreturned equipment, determined by Vonex based on the current retail price of equivalent equipment.

All other cancellation rights and obligations remain subject to the customer's service contract and applicable law.

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8. General Terms

The Promotion is available Australia-wide where eligible Vonex Lineshare services are available. It cannot be combined with other Vonex promotional offers unless expressly stated.

All applicable prices and charges include GST unless otherwise stated. Vonex may extend, modify or withdraw the Promotion at its discretion, subject to applicable law.

Nothing in these Terms and Conditions excludes, restricts or modifies any rights or remedies available under Australian Consumer Law.

9. Data and Privacy

IP Voice & Data P/L (trading as Vonex Telecom) handles personal information in accordance with applicable privacy laws, including the Privacy Act 1988 (Cth). Information collected in connection with the Promotion will be handled in accordance with the Vonex Privacy Policy at www.vonex.com.au.

10. Complaints

Complaints or disputes relating to the Promotion will be handled in accordance with Vonex's Complaint Handling Policy, available at www.vonex.com.au.

11. Contact

For more information, contact Vonex Business Support:

Phone: 1800 828 668

Email: business-support@vonex.com.au