

# Business nbn<sup>®</sup> Bundle Promotion

## Terms & Conditions

### 1. Promotion Overview

The Vonex Bundle Promotion ("Promotion") commences on 3 November 2025 and continues until withdrawn by Vonex. Vonex may withdraw or vary the Promotion at any time by providing not less than 21 days' notice on its website.

### 2. Eligible Customers

This Promotion is open to new and existing business customers of Vonex. Residential customers are not eligible.

### 3. Eligible Services

This Promotion applies to eligible Vonex business nbn<sup>®</sup> and nbn<sup>®</sup> Assure plans when bundled with an eligible Vonex Voice Plan.

#### 3.1 Eligible nbn<sup>®</sup> Plans

- nbn 100/40
- nbn 250/20 FW
- nbn 250/100
- nbn 500/50
- nbn 500/200
- nbn 750/50
- nbn 1000/100
- nbn 1000/400

#### 3.2 Eligible nbn<sup>®</sup> Assure Plans

- Assure 100/40
- Assure 250/100
- Assure 750/50
- Assure 500/200
- Assure 1000/100
- Assure 1000/400

#### 3.3 Eligible Voice Plans

- ONdesk Traveller
- ONdesk Freedom
- ONdesk Business
- ONdesk Executive
- ONdesk Premium
- ONdesk Collaborate
- ONdesk Conference
- ONsip Business
- Microsoft Teams Voice

Plans excluded from this Promotion are: nbn 12/1, nbn 25/5, nbn 25/10, nbn 50/20, nbn 100/20 FW+, nbn 100/20, and Assure 50/20. Excluded Voice Plans are ONdesk Lite and ONsip Lite.

## 4. Promotion Mechanics

Customers who bundle an eligible nbn<sup>®</sup> plan with an eligible voice plan will receive:

- \$10 (incl. GST) off their monthly nbn<sup>®</sup> service fee, or
- \$5 (incl. GST) off their monthly nbn<sup>®</sup> Assure service fee.

The discount applies automatically to eligible services. No promo code is required.

The Promotion may be combined with other Vonex promotions or discounts, unless otherwise specified.

## 5. Service Conditions

nbn<sup>®</sup> and nbn<sup>®</sup> Assure services must be supplied on a minimum 12-month contract.

Voice Plans may be taken on any available contract term.

Each discounted nbn<sup>®</sup> Bundle Plan is only available when paired with one corresponding eligible Voice Plan and/or additional extensions.

If the eligible Voice Plan is cancelled, the bundle discount will cease and the nbn<sup>®</sup> or nbn<sup>®</sup> Assure service will revert to the standard plan fee.

## 6. General Terms

Prices include GST.

The Promotion is available Australia-wide.

Standard Vonex terms and conditions apply.

Cancellation rights are in accordance with the customer's service contract and Australian Consumer Law.

This Promotion does not limit any statutory rights under Australian Consumer Law.

For full details of service inclusions, exclusions, and performance characteristics, please refer to the applicable Critical Information Summary (CIS) at [www.vonex.com.au](http://www.vonex.com.au).

## 7. Complaints

Any complaints or disputes in relation to this Promotion will be handled in accordance with Vonex's Complaint Handling Policy, available at [www.vonex.com.au](http://www.vonex.com.au).

## 8. Contact

For more information about this Promotion, please contact Vonex Business Support:

Phone: 1800 828 668

Email: [business-support@vonex.com.au](mailto:business-support@vonex.com.au)