

Terms and Conditions

Referral Campaign

Referral Campaign commenced 10:00am Friday 10th March and will be extended through to June 30th 2024.

TERMINOLOGY

- Advocate: Existing Vonex Customers.
- Referral: new Vonex Customers.
- Channel Partners: Vonex resellers/dealers.
- Vonex Customers: businesses or individuals who have an account number with Vonex and have purchased Vonex products.

Below are the Vonex terms and conditions for this offer:

OFFER

1. Two months of the monthly plan fee FREE for both an Advocate and a Referral, once the Referral purchases their first product from Vonex.
2. Eligibility: Referral must purchase a Vonex voice (cloud calling) product
3. If you are an advocate, you can refer as many customers as you like. Your two months free will cap at \$200 for every referral that activates their service and pays its first bill. For example, you refer a business who activates 4 x OnDesk25 and pay its first bill. You will receive a credit worth \$200 (\$100 x 2). If you refer 2 of those, you would receive \$400.
4. If you are a referral, your two months free will cap at \$200 and it would apply when your first invoice is paid. For example, you order 1 x OnDesk25 and pay your first bill. A credit worth \$50 (\$25 x 2) will be applied to your account right after.

GENERAL CONDITIONS

1. To enter the campaign and to meet the conditions, Vonex Customers must:
 - a. Share their referral code emailed to them via their allocated marketing email.
 - b. Request their referral code via our website www.vonex.com.au/referral-program.
 - c. Be willing to participate and share this site with others.
2. To enter the campaign and to meet the conditions, a Referred customer must:
 - a. Not be a current Vonex Customer
 - b. Have a referral code from a Vonex Customer.
 - c. Use this code through our form via the website www.vonex.com.au/referral-program or via calling Vonex on 13 VONEX.
 - d. Order a Vonex service or product prior to 11:59pm 30th June 2024.
 - e. Order must be a voice (cloud calling) product, see 6.a.

3. Only active Vonex Customers can be advocates and will receive a referral code to share to referrals.
4. If you are a Channel Partner or a Channel Partner who is also a Vonex Direct Customer, then you are NOT eligible for this offer.
 - a. Penalties will be applied if a Channel Partner or a Channel Partner who is also a Vonex Direct Customer.
 - b. A Channel Partner can promote this referral to their customers to gain commission on new referral customers.
 - c. Channel Partners MUST use the advocate code given to a referred customer to apply the offer through Sign On Glass (SOG).
5. Referrals who have purchased a Vonex product will now be classified as a Vonex Direct Customer and will be allocated a referral code to also receive this offer.
6. Offer is only available for voice (cloud calling products), only:
 - a. ONdesk, ONsip, Lineshare, Softphone and Microsoft Team Voice.
7. Offer is capped at \$200.00 over two month on phone bill's for Referrals and Advocates. Excess of this amount will be charged to the referral.
8. Vonex decision on the referral campaign offering is final and no correspondence will be entered into.
9. If a referral decides to cancel their order, within 30 days of submission of order, Vonex has no obligation to provide the advocate two months free as stated in condition of 2.c.
10. By entering the referral campaign as a potential new Direct Vonex Customer, the referral is consenting to Vonex using their information for promotion and other marketing materials.
11. In case of any dispute or disagreement, Vonex decision on this offer is final and binding.