



4G BROADBAND

Lite 200GB wireless connection



4G network

Limited speed of up to 12/1 Mbps.



Connect instantly

No need for a phone line or professional installation



Free delivery

We'll deliver your modem for free, nation wide.

Connect to the internet without a phone line or nbn internet connection. Our 4G wireless broadband is ready to use out of the box. The solution for when you need internet now with no contract.

no contract

\$50

per month
200GB

Modem

\$222

charged up
front

LITE 200GB

4G Network

Enjoy great coverage and data inclusions on our 4G network.

Keep track

You can check usage, but we'll send you usage alerts once you've reached approximately 50%, 85% and 100% of your individual or pooled data inclusions

Speed

Expected maximum speeds during peak times 12/1 Mbps in areas with access to the mobile bandwidth of 2300MHz, all other areas the expected maximum speed is 5/1Mbps. Once you have reached the 250GB your speed will be limited to 256Kbps.

If you need more

\$2 per GB for data usage over 200GB.

GET CONNECTED

1800 828 668 vonex.com.au

Critical Information Summary: 4G 200GB Wireless Broadband No Contract

Information about the service

This is a postpaid Wireless Broadband mobile services that contains a monthly data allowance for use within Australia.

Eligibility: Vonex Wireless Broadband mobile plans are available for new services. Plan changes are not possible.

Minimum Term: There is no contracted term on this service.

Equipment Needed: This plan can only be used with the Vonex-supplied device. The SIM supplied with the modem must not be removed from the modem and will not work in any other device. Coverage will be where Optus 4G network is available.

Included Data: Monthly data inclusions are set out in the table above. If you use more than your included data during your billing month we'll automatically give you another 1GB for \$2. If you use more than 50GB of top-up data we may slow your speed to 256Kbps until the next billing period. If you use more than 50GB of top-up data we will automatically give you further data top us at 1gb for \$12. Data expires at the end of each billing month. Data is counted in kilobytes, and includes uploads and downloads

Speed: Speeds are variable on the 4G Mobile Network and will depend on a number of factors including congestion, location, local conditions, hardware, software and general internet traffic

Bundling

The service is not conditional on any bundling arrangements, but we do provide other telco services that can be included on one bill. Please contact us for further information.

Mandatory components

- Your bill will be emailed to your nominated email address or you can access it online at view my bill on our website.
- Direct Debit is mandatory, and the payment will be transacted 4 days after the due date.

Important Conditions

Plan changes are not possible on this service.

Early Termination Charges

This is a non contracted service, no early termination fees apply.

Usage Information:

Tracking your spend We'll provide you with usage alerts once you've reached approximately: • 50%, 85% and 100% of your included data. Up to date usage of the service can be obtained at 'View My Bill' at www.vonex.com.au or contacting customer service on 1800 828 668 or emailing helpdesk@vonex.com.au.

You cannot use this service overseas.

Enquiries, feedback and complaints

We are committed to providing you with excellent customer service. Please contact us on 1800 828 668, or email helpdesk@vonex.com.au if you have any question, would like to give feedback or make a complaint.

Telecommunications Industry Ombudsman (TIO):

We encourage you to always contact us first if you experience any problems or are unhappy. We will do our best to solve your problem during or first contact. If you wish to contact the TIO, you can do so as follows: Call 1800 062 614 fax 1800 630 614 or online <http://www.tio.com.au/making-a-complaint>

This CIS is a summary only. Please contact Vonex for further information or visit our website www.vonex.com.au for full terms and conditions. This summary is valid as of July 2020.

Contact your Channel Partner