VONEX NBN

- ☑ Free 5Ghz Wifi Modem, preconfigured to plug and play
- ☑ Better support on our network
- ☑ Solutions that keep up with the speed of your business

Vonex is pleased to offer you the choice of almost a dozen NBN plans but to keep it simple, we have chosen our favourites below. Each plan offers no data limits and you can choose the quality of your internet for yourself between 25, 50 or 100 megabits per second speeds.

$75
LITE
NBN25
PLAN CODE: NBN051

Total minimum cost is $1800

This is for the budget-conscious customer. Expect a typical average speed during business hours (9am to 5pm AEST) of 24.1 megabits per second, it isn't the fastest but certainly great value.

$80
STANDARD
NBN50
PLAN CODE: NBN056P

Total minimum cost is $1920

At a typical average speed of 47.4 megabits per second during business hours (9am to 5pm AEST), this is a solution offering a significant speed upgrade over most ADSL connections, perfect for busy businesses.

$110
PREMIUM
NBN100
PLAN CODE: NBN061

Total minimum cost is $2640

This is our flagship product where quality internet is the priority, that means faster speeds all the time. Expect a typical average speed of 83.4 megabits per second when you connect your business to this seriously quick NBN plan during business hours (9am to 5pm AEST).

GET CONNECTED

With channel partners across Australia we have a local presence to keep your business connected. Get in touch with your local Channel Partner to experience a better connection.

FREE MODEM

TP-LINK ARCHER VR1600v

Critical information summary

Information about the service

These plans are an internet service that is provided over the National Broadband Network (NBN). It is available in NBN enabled areas only. The minimum term contract for this service is 24 months. The expected time frames for connections are 7 business days where infrastructure is inplace, or 35 business days for available infrastructure. These plans all included unlimited downloads. The interface speed is the maximum expected speed of the fibre technology at the customer's premises. This speed will be affected by many factors that include the number of end users, the hardware, the software being used and the connection method. Standard installation is included with your plan and is provided to the first telephone point on your premises with a suitable router. A 240 volt power supply is required and it is the customer's responsibility to ensure this is available. In the event of a power outage your services will not work unless you maintain a back-up battery. If you install an NBN service you will not be able to move back to a fixed line copper service. All customers will be set up on direct debit via credit card or bank account only, with payments deducted 4 days after your email bill is issued. The connection fee (if applicable) is a one o ff charge and will be applied to your first invoice.

Information about pricing

Minimum monthly charges for each plan are: NBN052P-$70, NBN056P-$80, NBN060P-$90. The minimum total costs on a 24 month contract are NBN052P-$1,680, NBN056P-$1,920, NBN060P-$2,160. Early Termination fee=$10 per month times the remaining months in the contract term.

Other information

Up to date usage of the service can be obtained by contacting customer service on 1800 828 668 or emailing helpdesk@vonex.com.au. • If you wish to contact Vonex in respect to a dispute, please email helpdesk@vonex.com.au. • If the Vonex dispute resolution process does not finalise a dispute the Telecommunications Industry Ombudsman may be contacted on 1800 062 058 or online at www.tio.com.au.

Contact your Vonex Channel Partner